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2018 Annual Results Highlights



Market Share

33.0%

Net Profit

RMB 15.49bn

ROE

11.3%

Underwriting Profit

RMB 5.30bn

Combined Ratio

98.5%

Net Investment Yield

3.9%

Net Assets

RMB141.50bn

Proposed Dividend of RMB2.72 per 10 shares

Solvency Ratio 275%



2018 Annual Results Highlights



- Gross written premiums of RMB388.77bn, a YoY growth of 11.0%; incremental premiums ranked NO.1 in the industry, market share of 33.0%
 - Underwriting profit of RMB5.30bn, combined ratio of 98.5%, consistently outperforming the industry
 - Total Investment income of RMB19.15bn, total investment yield of 4.5%, net investment yield of 3.9%
 - Net profit of RMB15.49bn, EPS of RMB0.696, ROE of 11.3%, proposed dividend of RMB2.72 per 10 shares
- Total assets and net assets increased by 5.0% and 6.3% from the beginning of the year, respectively; comprehensive solvency ratio of 275%

Business Achieved Rapid Growth, Maintaining Dominant Position



Gross Written Premiums

(RMB mm)





Household-owned motor insurance business accounted for 69.7% of the motor premiums income, up by 0.7ppts YoY



Renewal and transferred-in rate grew 0.5ppts YoY to 106.8%



■ 81.1% of the renewed commercial motor insurance customers had not filed any claims, up 2.2 ppts YoY



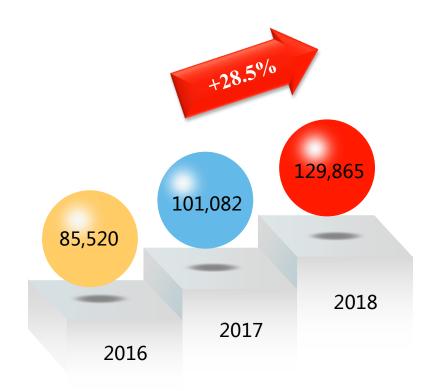
□ Percentage of customer purchasing both compulsory and commercial motor policies reached 80.6%, up 2.3ppts
 YoY

Non-Motor Insurance Business Grew Rapidly



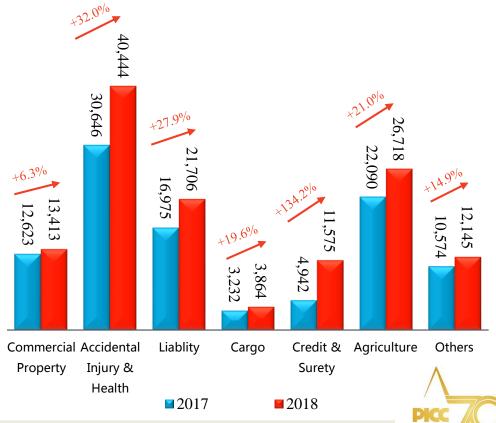
Non-Motor Insurance

(Gross Written Premiums, RMB mm)



Non-Motor Insurance, By **Product Line**

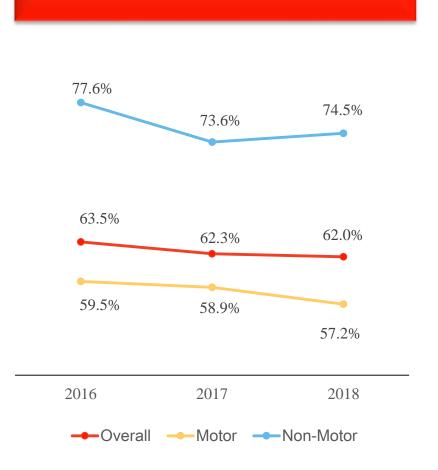
(Gross Written Premiums, RMB mm)



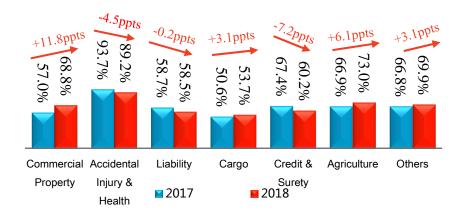
Loss Ratio Decreased



Loss Ratio



Loss Ratio for Non-Motor Insurance



Impact of Catastrophes on Loss Ratio for Non-Motor Business

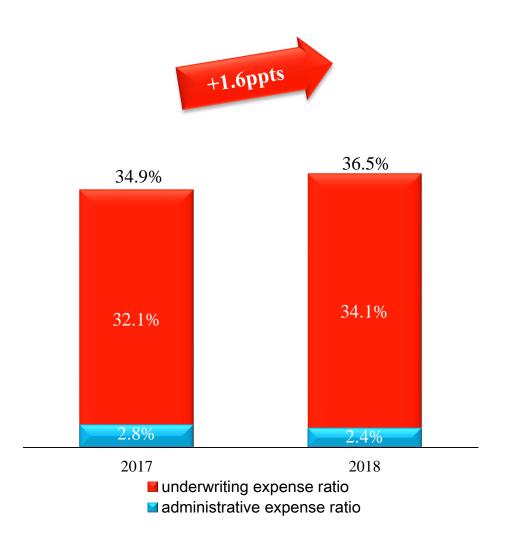
Catastrophes led to an estimated net loss of RMB5.67bn for non-motor insurance business, an increase of RMB2.44bn or 75.3% YoY, driving up the loss ratio of non-motor insurance by 6.0 ppts.





Expense Ratio Increased





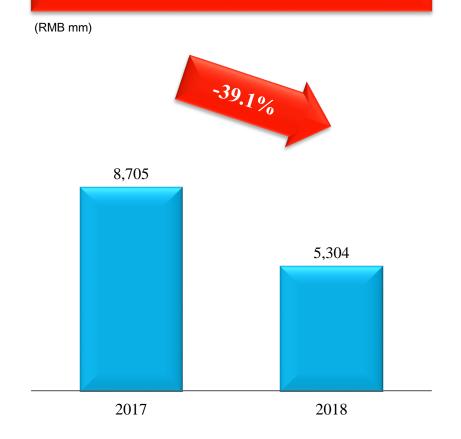
- Expense Raio of 36.5%, up by 1.6 ppts YoY
- Underwriting Expense Ratio of 34.1%, up by 2.0ppts
- Administrative Expense Ratio of 2.4%, down by 0.4ppts YoY



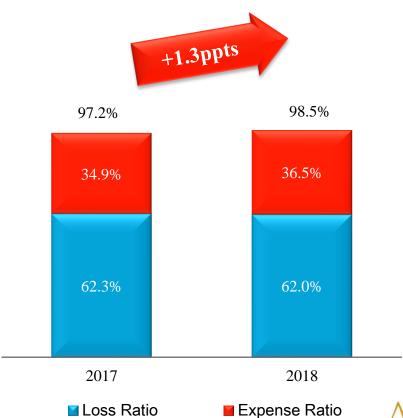
Underwriting Profitability Continued to Outperform the Industry







Combined Ratio





Investment Portfolio Remained Stable

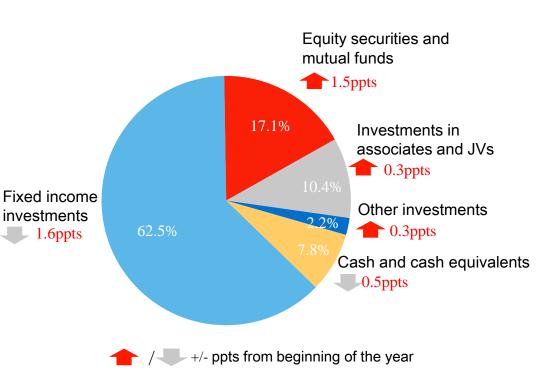


Total Investment Assets

(RMB mm)



Investment Portfolio

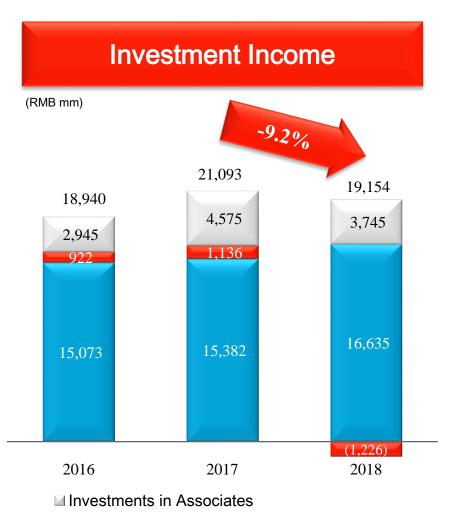


Note: 1) Round-off difference may exist; the cash and cash equivalents are mainly RMB denominated, including financial assets purchased under resale agreements within 3 months;

2) "Other investments" include investment properties, derivative financial assets, and restricted statutory deposits

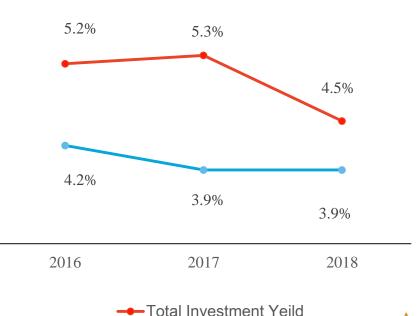
Investment Income Decreased





- Realized and Unrealized Net Investment Income
- Income Interest, Dividends and Rental Income

Investment Yield



-- Net Investment Yeild

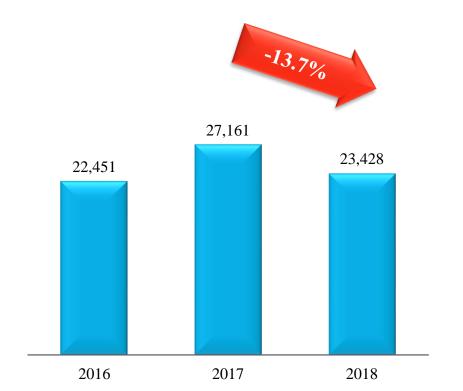


Net Profit Decreased



Profit Before Tax

(RMB mm)



Net Profit

(RMB mm)







Capital Position Further Strengthened



Total and Net Assets

(RMB mm) 524,566 475,949 119,312 133,114 141,503 **Total Assets Net Assets 2016.12.31 2016.12.31 2**017.12.31 **■**2018.12.31

Solvency Ratio

By the End of 2018

Core Solvency Ratio 229%

Comprehensive Solvency

Ratio 275%





Honors and Awards





- Retained the highest service rating of "AA" for insurers in 2018
- Award as the "2018 Insurance Company with High Quality Development in Chinese Insurance Industry" in the 2018 China Insurance Ark Awards
- Awarded as the "40th Anniversary of Reform and Opening up Outstanding Property Insurance Company" in the 2018 China Insurerance Ranking
- Conferred the "Insurance Technology Award of the Year" in the 2018 China Financial Value Ranking
- Chosen as the "Excellent Insurance Protection Brand of the Year 2018" in the Golden Wealth Management Awards
- Chose as "Property Insurance Company of the Year in the 2018" Golden Cicada Awards
- Recognized as an "Outstanding Property Insurance Company" in the 2018
 Piloting China annual award
- Awarded as the "Best Property Insurance Company of the Year in Asia" topped the Asian Financial Competitiveness Ranking as for the 10th consecutive year

Key Initiatives in 2019



Providing services to meet the public needs for living a better life.

Build a technology-based risk management company.

Construct the Company to be the world-leading one with advanced business model.

3

To make supply upgrading which is innovation-driven and develop new sectors, new business formats and new models in a strategic manner and push forward the transition of the Company from providing economic compensation to providing risk solution.

To improve the layout of channels, make innovation in sales model, cultivate marketing culture and push forward the transition of the Company from the channel-based relationship marketing to the scenario-based digital marketing.

To enhance technology empowerment, improve professional competence, innovate management model and push forward the transition of the Company's underwriting and claim settlement from offline experience based model to online digital model.



Key Initiatives in 2019





To innovate operating model, conduct internet-oriented organisational renovation, improve operating efficiency and push forward the transition of the Company from level by level hierarchical operation to digitally intelligent operation.



To implement the regional strategy to serve both urban and rural markets, and implement the internationalisation strategy to push forward the transition of the Company from a domestic insurer to a global one.



To adhere to prudent investment, optimize assets allocation and improve investment return.



To adhere to compliance with laws and regulations, enhance comprehensive risk management and uphold the bottom line of no systemic risks.

