# PICC P&C (2328.HK) 2013 Annual Results

March 31, 2014

# **Disclaimer**

This document has been prepared by PICC Property and Casualty Company Limited (hereinafter as the "PICC P&C" or the "Company") and has not undergone independent verification. In addition to statements of historical facts, this document may also contain certain forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties, most of which go beyond the Company's control. The Company does not guarantee the accuracy, neutrality or completeness of information contained herein. The Company also undertakes no obligation to update or revise any forward-looking statements contained in this document in the future.

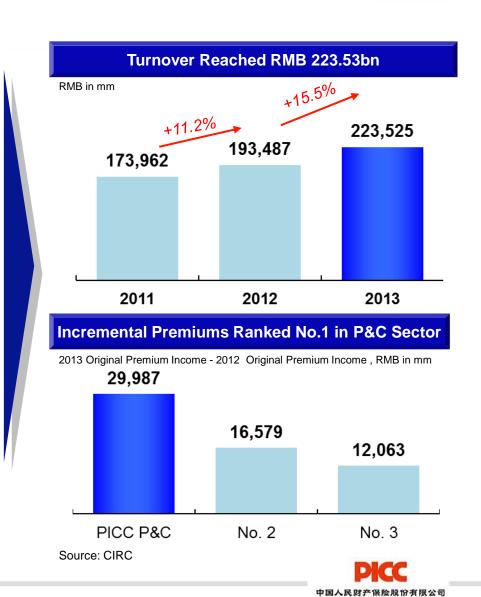


# **2013 Annual Performance Highlights**

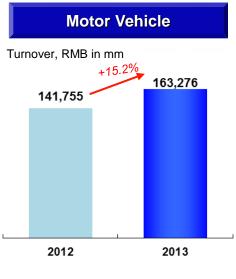
- Net profit of RMB 10.56bn, a YoY growth of 1.5%; ROE of 20.5%; EPS of RMB 0.794
- Turnover of RMB 223.53bn, a YoY increase of RMB 30.04bn or a YoY growth of 15.5%
- Underwriting profit of RMB 5.96bn and combined ratio of 96.7%, consistently outperforming the industry
- Investment income of RMB 9.67bn, a YoY growth of 28.3%; total investment yield of 4.2%
- Total assets and net assets increased by 10.0% and 26.5%, respectively, from the beginning of the year; solvency margin ratio of 180%

# Client-Oriented Transformation and Progress on Sales System Construction

- Continued to facilitate sales system construction; coverage ratio for towns increased to approximately 89%
- Strong growth in telemarketing and online marketing, which generated an aggregate premium income of RMB 40.85bn, a YoY growth of 45.4%
- Closely monitored market demand, explored new businesses with 'blue ocean strategy'
- Development driven by services, with indicators such as renewal rate, claims cycle and customer satisfaction level being further improved

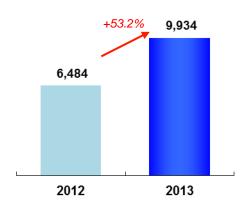


# **Business Growth of Major Product Lines**



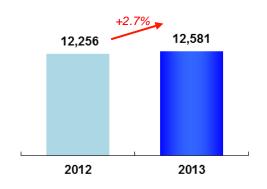
# Accidental Injury & Health

Turnover, RMB in mm



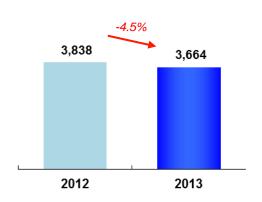
#### **Commercial Property**

Turnover, RMB in mm



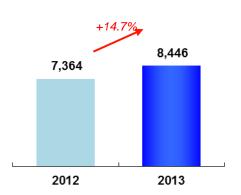
### Cargo

Turnover, RMB in mm



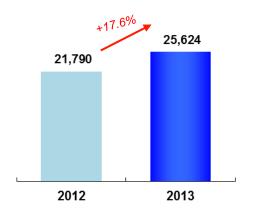
#### Liability

Turnover, RMB in mm



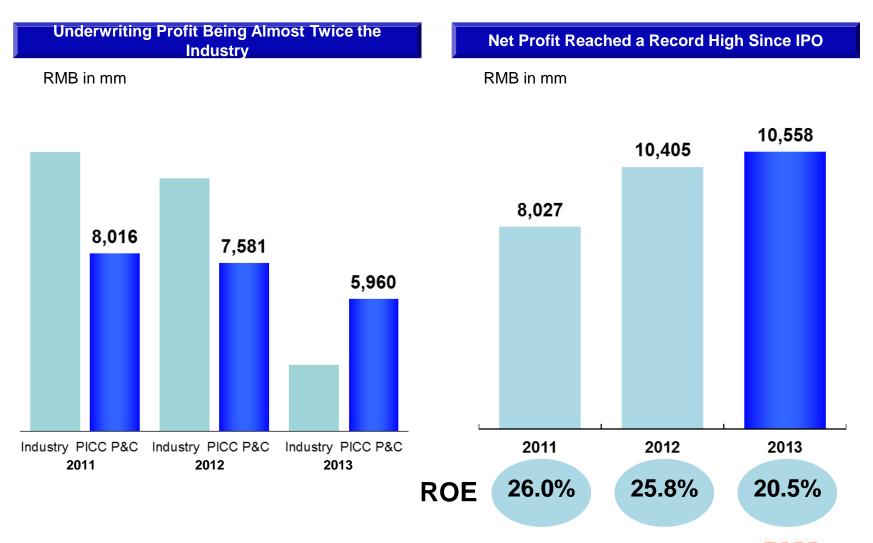
#### Others

Turnover, RMB in mm

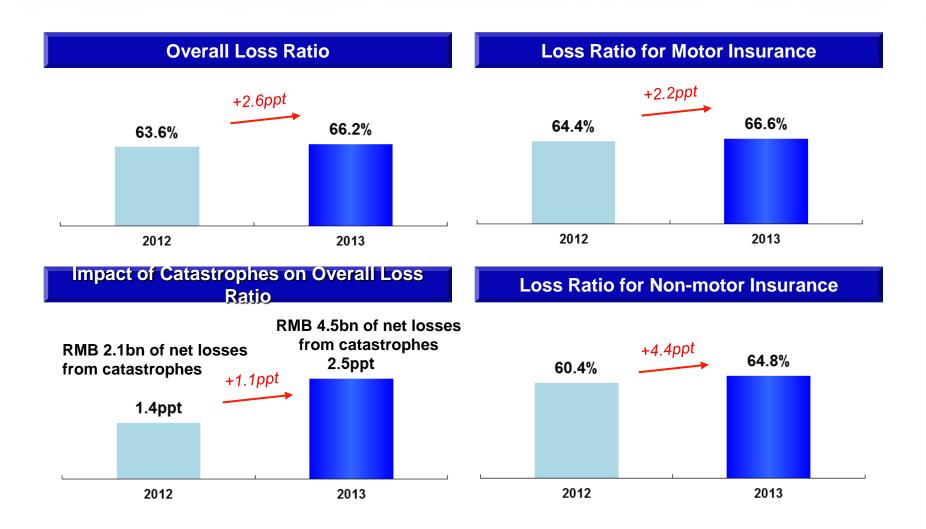




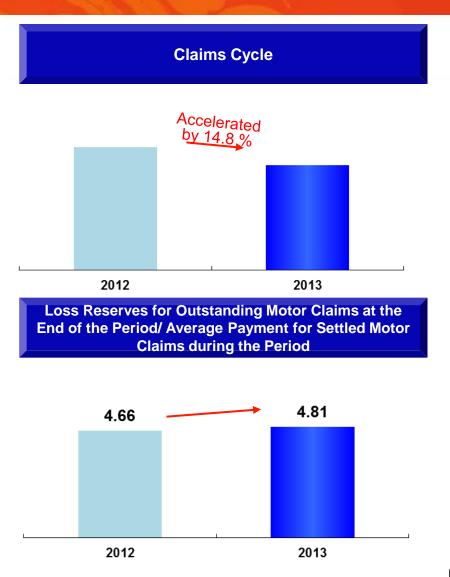
# **Underwriting Profit Led the Industry, Overall Profit Reached A Record High**



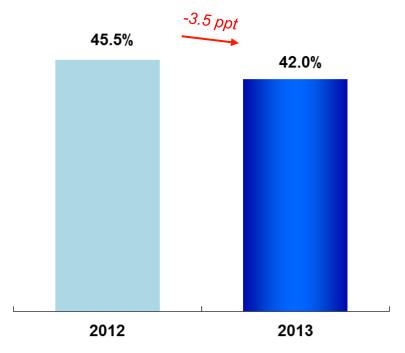
# **Strengthened Control on Underwriting Risk** and Claims Cost



# **Loss Reserves**



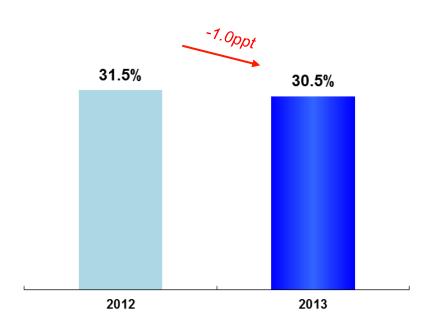
#### **Net Loss Reserves Ratio**



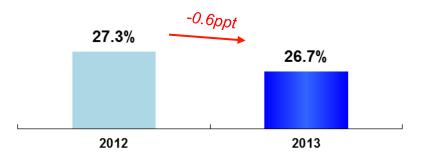
Note: Net Loss Reserves ratio = Net Loss reserves by the end of the period / LTM net premiums earned

# **Expense Ratio Declined**

# **Overall Expense Ratio**

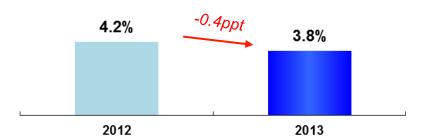


# **Underwriting Expense Ratio**



Note: Underwriting expense ratio = (Acquisition cost + other underwriting expenses)/Net premiums earned

# **Administrative Expense Ratio**

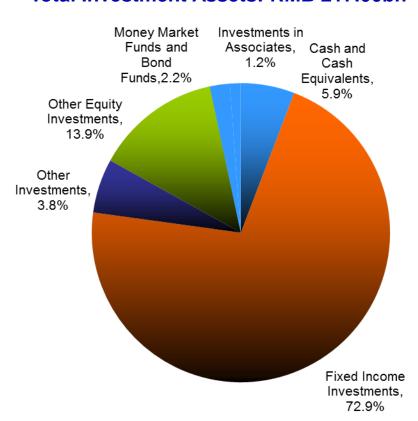


Note: Administrative expense ratio = General and administrative expenses/Net premiums earned

# **Investment Portfolio Further Optimized**

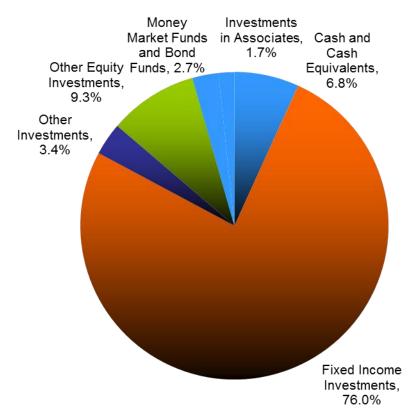
# As of December 31, 2012

#### **Total Investment Assets: RMB 217.00bn**



## As of December 31, 2013

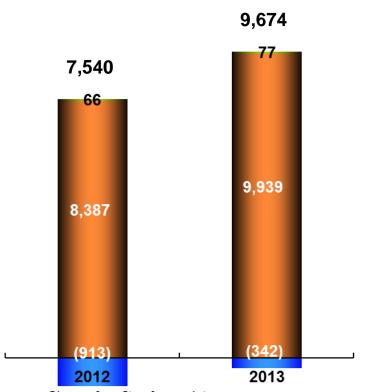
#### **Total Investment Assets: RMB 239.49bn**



Note: Figures may not add up due to rounding; cash and cash equivalents are mainly denominated in RMB and exclude deposits from banks and other financial institutions with original maturities > 3 months and structured deposits in banks and other financial institutions; "other investments" include investment property, derivative financial assets, statutory deposits, etc.

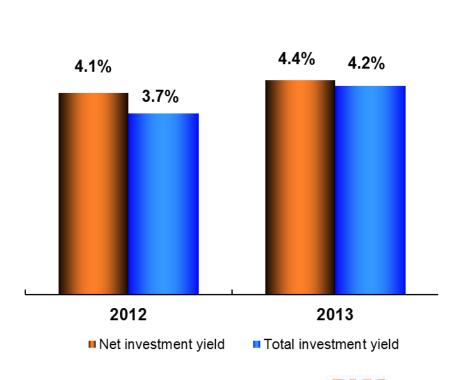
### **Investment Income Mix**

RMB in mm



- Share of profits of associates
- Realized and unrealized net investment income
- ■Interest, dividend and rental income

#### **Investment Yields**



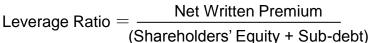


# **Capital Base Remained Solid**

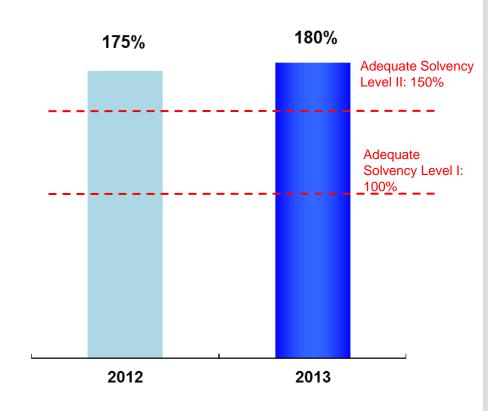
# Shareholders' Equity/Leverage

RMB in mm





# **Solvency Margin Ratio**





# **Honors and Awards**



2013 Best Non-Life Insurer in Asia





2013 Strongly Competitive and Socially Responsible Financial Institution





2013 Outstanding Chinese Enterprise in Corporate Social Responsibility





**Best Public Image** 





Highest Financial
Strength Rating (A1)
for China Mainland
Enterprises by
Moody's





Top 100 Hong Kong Listed Companies – Comprehensive Strength





Claims Department's Reform was Granted Reform Management Golden Award





Best Call Center in China for the 3rd Consecutive Year



# **Outlook and Key Initiatives in 2014**

#### **Solidify Existing Advantages**

- Extensive sales & services network
- Business layout in line with China's overall economic and social development
- Economies of scale brought by industry's leading position and refined management
- Increased group advantages of PICC

#### **Bring PICC P&C to a New Level**

- Strengthen business development capabilities
- 2 Improve profitability
- Improve service capabilities
- Improve investment return
- Improve internal control and compliance system





中国人民财产保险股份有限公司

PICC PROPERTY AND CASUALTY COMPANY LIMITED



